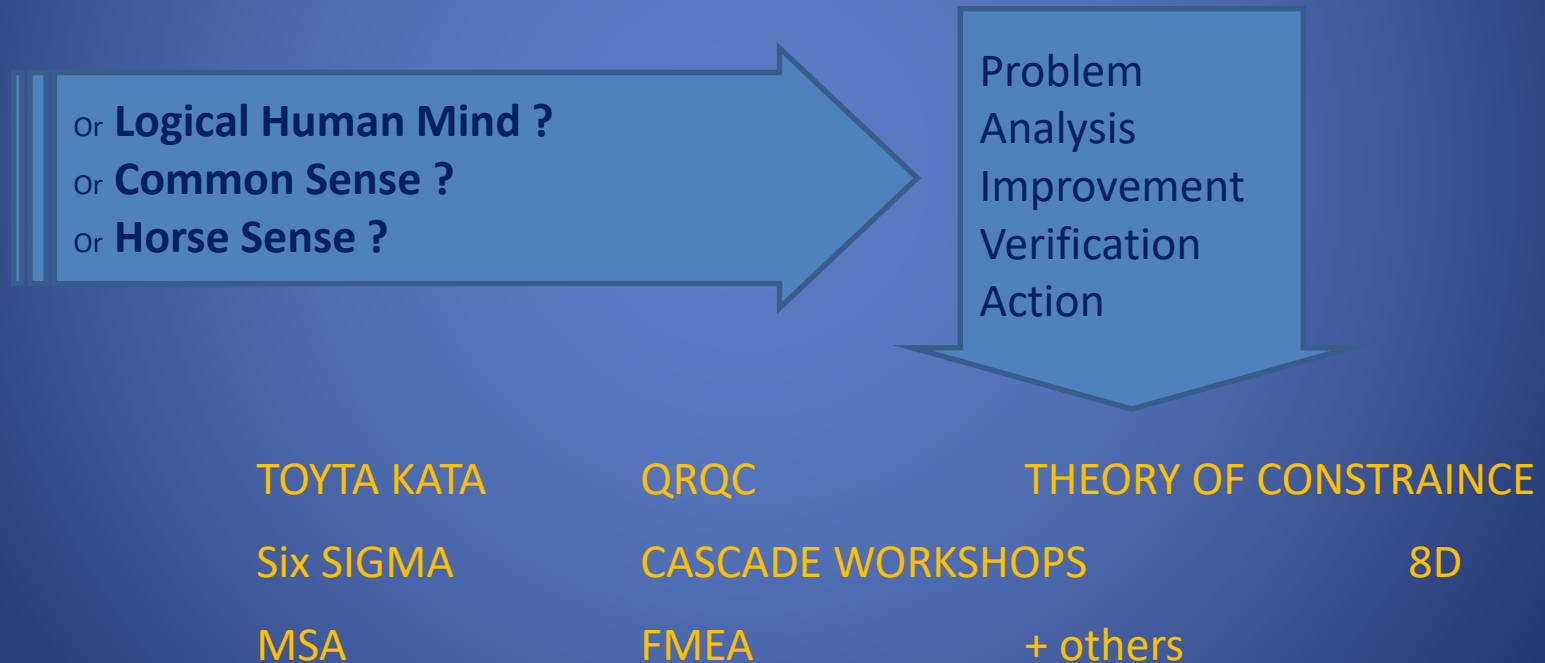


**Tool** = as an instruction: Description how something to do.

**System** = as a general rule: Arrangement of units and their relations.

**Culture** = as a company: Habits how to improve company systems by tools.



**You need a culture ...**

## Tool / System or CULTURE

“What method / system / culture or combination would the process respond to best?”

The approaches can be mixed and matched as individual situations require, but the decisions shouldn't be made by the novice.

	KATA	LEAN	KEIZEN	Six Sigma	LEAN Six Sigma
Enemy is	Target of customers and Waste	Waste	Muda (wastes), Mura (variation/ inconsistency) and Muri (strain/ burden on people & machines)	variance	Waste and variance
Quality / Costs / Services improvement	Yes	Yes	Yes	Yes	Yes
Continues improvement	Yes	Yes	Yes	Yes	Yes
Center around target (Mean)	Yes	No	Yes	Yes	Can be
Reduce variance (sigma = standard deviation)	Yes	No	Yes	Yes	Can be
Tools	DMAIC / DMADV	Muda	DMAIC / DMADV	DMAIC / DMADV	DMAIC / DMADV
Approach	Improve existing system / process / services by Human based	Improve existing system / process / services by Human based	Improve existing system / process / services by Human based	Improve existing system / process / services or product or service by statistical based	Combination
Reduced Costs	Lower or Medium	No or Lower	Lower or High	High	Medium
Implementation	Training for all / many employees	Training for for part of employees	Training for for part of employees	Training for part of employees	Training for part of employees
Level of training	Team leader 1st Coach 2nd Coach	Team leader Manager	Team leader Manager	Yellow Belt Green Belt Black Belt	Yellow Belt to waste Green Belt to waste Black Belt to waste

## Tool / System or CULTURE

